

---

# ERASMUSU

**ErasmusU Home Page:** [click here](#)

**ErasmusU Milan:** [click here](#)

ERASMUSU is a POLIMI agreed provider and the largest student community in Europe. You can book **verified accommodation** via a secure system in Milan and worldwide, and find information about different cities, universities, interesting destinations and forums to meet people.

ERASMUSU offers to Politecnico di Milano students:

- > More than 1.800 accommodation offers in Milan including rooms, apartments, studios and university halls
- > 30% discount on the booking fee

## ONLINE BOOKING

- > Choose the city and date of move in and move out, and **insert the filter "Only Verified"**
- > Find your favorite accommodation and click on "Book Now"
- > Fill in the info in the Booking Form and type in the **promo code POLIMI30** to get a 30% off the booking fee
- > Proceed to the payment authorization page and **pay the first month's rent and booking fee**

## OTHER BOOKING OPTIONS

- > Contact **polimi@erasmusu.com** specifying dates, city and budget. ERASMUSU will answer you within 24 working hours, offering you personalized assistance with the booking
- > **Fill out the online form** to be contacted by ERASMUSU within 24 working hours

## POLICIES & SERVICES

**Once the booking payment has been made**, the landlord has 48 working hours to accept or reject.

- > If the landlord accepts your booking, ERASMUSU will confirm it to you by e-mail and share each other's contact details with both you and the landlord.
- > If the landlord rejects your booking, ERASMUSU or the landlord will offer you alternative options. Should you not agree, you can request to be **fully refunded** instead. **The time it takes to receive your refund will depend on the process of finding alternatives as well as your method of payment.\***

Please note that if you cancel your reservation before the 48 working hours, **you will be refunded your first month's rent, but not the booking fee.**

*\*Refund time. Paypal: 3-15 working days; Credit card: 5-15 working days. Payment by bank transfer can take longer to be refunded.*

## CONDITIONS

**Before Move-in:** once you have made the booking and the landlord has accepted, you won't be entitled to a refund, exceptions aside.

**After Move-In:** from your scheduled move-in date, you have 24 hours to report any materially different condition from the ones advertised on ERASMUSU and vacate the accommodation. In case your complaint is considered valid by ERASMUSU, you will be entitled to the rent's refund.

## CONTACTS

For any assistance, please write to **polimi@erasmusu.com**.