

DOVE VIVO - ALL-INCLUSIVE RENT

<https://www.dovevivo.it/en> (homepage)

<https://www.dovevivo.it/en/rent-room-milan> (available rooms in Milan)

DoveVivo is a co-living company that offers rooms in co-living apartments and buildings, and forms a community of more than 8.000 tenants.

ALL-INCLUSIVE SERVICE

- > Internet, utilities, maintenance charges and waste disposal tax included
- > No agency costs
- > Building maintenance charges included
- > Constant support and 24h assistance (including evening, weekends and bank holidays)
- > DoveVivo App dedicated to every tenant
- > Fidelity card with lots of discounts
- > Sportify: sports equipment to hire for free for a week

SPECIAL CONDITIONS

DoveVivo offers to **MIP students**:

- > Dedicated e-mail account mip@dovevivo.it with guaranteed reply within 24h. Students need to book via e-mail to have access to the special conditions
- > Security deposit equal to 2 months' rent (instead of 3 months)
- > Monthly payment of the rent (instead of a quarter payment)
- > CERTIFICATE OF PRE-PAID ACCOMMODATION FOR VISA, in case you need an official document to prove that you have booked a property with DoveVivo

HOW IT WORKS

1. Find your ideal room on the website www.dovevivo.it/en
2. Click on a room you like, to find description of the apartment and available services, age and occupation of the other roommates, location of the apartment, local transport links
3. If it is the right room for you, send an email to mip@dovevivo.it. After that, you will receive a link to fill out your details in order to prepare the documents necessary for the booking
Please note: you need to book through this e-mail, in order to identify yourself as a MIP student and have access to Dovevivo's special conditions.
4. Read through the housing contract and attachments relating to the room rental
5. Reserve the room by paying €500 by money transfer or filling out DoveVivo's credit card authorization form. This amount will be deducted from the deposit once you sign the contract.
6. Download the DoveVivo App and organize your check-in at their branch in Milan, Viale Stelvio 66. At your arrival, sign the contract and pay the first month's rent, the remaining deposit and the fees for contract registration.

CANCELLATION POLICY

If you cancel your booking after making the first payment of €500, this amount will not be refunded.

BOOKING DURING COVID-19

While it is not possible to receive a full refund in case of cancellation, if official governmental restrictions force you to postpone your arrival in Milan, you can postpone the start date of your booking. You will thus receive a discount equal to the number of days deducted from your period of stay.

Please note: if by law you need to quarantine upon arrival to Italy, keep in mind that it is not possible to quarantine at Dovevivo's apartments. You will need to book a temporary accommodation elsewhere for your quarantine period. We recommend you book it for 2-3 days longer than the required time, to avoid any issue with the delay of the covid-19 test you should take to end your quarantine, and to have time to apply for your permit of stay with us before your check-in.

CONTACTS AND CHECK-IN ADDRESS

DoveVivo SpA

Viale Stelvio 66, 20159 Milano

Ph.: +39 02 36697390

E-mail: mip@dovevivo.it

Check-in Hours: by appointment from Monday to Friday from 9:00 to 18:00, Saturday from 9:00 to 16:00.

IMPORTANT

Students need to present the fiscal code at check-in or within 7 days from check-in. Because of this it is best, if possible, to request your fiscal code at your Consulate before arrival.

Non-EU students also need to present the permit of stay application receipts at the check-in. We would suggest you book a temporary accommodation for 1-2 days before moving to Dovevivo, so that you have the time to apply with the ISO's help soon after your arrival. Please advise us of your arrival date and needs beforehand. For more information on the permit application, you can refer to the ISO.