
SPOTAHOME

www.spotahome.com
www.spotahome.com/milan

SPOTAHOME offers mid to long-term accommodation in **verified** apartments, which you can **virtually tour** through HD photos, videos and extensive descriptions.

MIP students can benefit from a **30% discount on the booking fee** and personalized support through a **dedicated e-mail and phone line**.

BOOKING VIA WEBSITE SEARCH

- > Choose Milan, and select the date of move in and move out
- > Find your favourite accommodation and click on **"Book Now"**
- > Fill in the info in the Booking Form and type in the **promo code MIP30** to get a 30% off the booking fee
- > Proceed to the payment of the first month rent and the booking fee. No money will be taken from your account yet - but they will check that your payment method is valid

Note that there will be a security deposit that needs to be paid to the landlord upon arrival. This payment, and all following ones, will need to be agreed directly with the landlord.

BOOKING VIA FORM

- > Go to the dedicated form <https://rent.spotahome.com/partners>
- > Under *"which university are you enrolled at..."*, write MIP

Spotahome will then help you find the solution that best suits your preferences.

CONDITIONS

Each apartment or room is bound to specific conditions and house rules, listed in their description on the SPOTAHOME website. Make sure you read them thoroughly before committing to booking.

BOOKING POLICIES

Once the booking request is completed, SPOTAHOME forwards it to the landlord, who has 24 working hours to accept or reject.

- > **If the landlord accepts:** your payment method will automatically be charged and SPOTAHOME will put you in contact with the landlord via e-mail, so you can set up the contract and the move-in day.
- > **If the landlord does not accept:** SPOTAHOME will offer you similar accommodations. No money will be taken from your account unless the landlord accepts your booking request.

As an extra security step, your first payment is made through SPOTAHOME. They will transfer the money to the landlord 48 hours after you move in, unless you notify them of major issues with the property within 24 hours of your check-in.

BOOKING DURING COVID-19

You can keep updated on Spotahome's latest cancellation policy by referring to the **dedicated webpage**.

SUPPORT

If you need further assistance, please contact SPOTAHOME at the e-mail address mip@spotahome.com, or call the phone number reserved to MIP students **+39 02 9475 8387**.