



Autorizzo al trattamento dati ai sensi del GDPR 2016/679 del 27 aprile 2016 (Regolamento Europeo relativo alla protezione delle persone fisiche per quanto riguarda il trattamento dei dati personali).

Autorizzo la pubblicazione del Curriculum Vitae sul sito istituzionale del Politecnico di Milano (sez. Amministrazione Trasparente) in ottemperanza al D. Lgs n. 33 del 14 marzo 2013 (e s.m.i.).

## Curriculum Vitae

### PERSONAL INFORMATION

Surname	<b>Durante</b>
Name	<b>Ilaria</b>
Address	
Telephone	
Fax	
E-mail	<b>ilaria.durante@polimi.it</b>
Skype	

Nationality	Italian
Date of birth	04/08/1997

### Education and training

• Date (from – to)	November 2022 – October 2025 (Expected)
• Name and type of organisation providing education and training	School of Management, Politecnico di Milano, Milan, Italy Via Lambruschini, 4b – 20156 Milano
Duration of the program of study	3 years
• Principal subjects/occupational skills covered	Programme: Ph.D. in Management Engineering Research Project Title: Design-Driven approaches aimed at Imagining and Crafting Desirable Futures Research Project Description: The wicked problems that society must face in today's growingly dynamic and uncertain environment, have forced individuals and organizations to find innovative ways to look at the future. This research proposal will explore the potential of existing and new design-driven approaches in reframing innovation challenges, with the objective of supporting stakeholders with tools to imagine desirable futures and shape them concretely.
• Title of qualification that will be awarded	Ph.D. in Management Engineering
• Date (from – to)	September 2019 – December 2021
• Name and type of organisation providing education and training	Politecnico di Milano, University
Duration of the program of study	2 years
• Principal subjects/occupational skills covered	Master degree: Management Engineering. Specialization: Design Management, Innovation and Entrepreneurship. Subjects covered: Management of Design and Innovation Projects, Design Strategy and

	Economics of Innovation, Leadership & Innovation, Digital Business Innovation, Strategy & Marketing, Product Life Cycle Management, Accounting and Corporate Finance, Operations Management and Industrial Technologies.
• Title of qualification awarded	Master of Science
Final mark obtained	104/110 Rating scale: min 66/110; max 110/110 cum laude
• Date (from – to)	September 2016 – July 2019
• Name and type of organisation providing education and training	Politecnico di Milano, University
Duration of the program of study	3 years
• Principal subjects/occupational skills covered	Management Engineering
• Title of qualification awarded	Bachelor of Science
Final mark obtained	98/110 Rating scale: min 66/110; max 110/110 cum laude
• Date (from – to)	September 2011 – July 2016
• Name and type of organisation providing education and training	Liceo Scientifico Statale Arturo Tosi, High School
Duration of the program of study	5 years
• Principal subjects/occupational skills covered	Traditional Scientific High School curriculum, including: mathematics, physics, natural sciences, Italian and Latin language and literature, history and geography, philosophy, drawing and art history
• Title of qualification awarded	Scientific High School Diploma
Final mark obtained	91/100 Rating scale: min 60/100; max 100/100 cum laude

### Master of Science Thesis

Title	Speculative Design in Today's Business World: Overview and Role of Prototypes
Language	English
Supervisors	Prof. Claudio Dell'Era and Prof. Stefano Magistretti, Politecnico di Milano
Thesis Summary	The objective of this research was to define a theoretical model on the roles and natures of speculative prototypes as a support for the phases of a speculative project for business purposes. The study traced the history of speculative design and its relevance in today's business world by carrying out a Systematic Literature Review on the topic, that highlighted "literature gaps" on the roles and natures of prototypes within a speculative project for business purposes. These gaps have been filled through an empirical research involving two design firms in an interview activity, case studies analysis and ethnographic research in a series of workshops carried out within the Design Thinking Jam 2022 conducted by the Observatory of Design Thinking for Business of Politecnico di Milano. The developed model constitutes a reference tool to fully exploit speculative prototypes in business-oriented projects.

### Certifications

Certifications of language knowledge	Name of certificate: CAE (Certificate of Advanced English) Organization: Cambridge English Language Assessment Grade: B (199/210) Council of Europe Level: C1 Year: 2016
Other Certifications	Introductory Certificate in Project Management, IPMA Italy, 2019 Career Service Award, Career Service, Politecnico di Milano, 2021

## Work experience, stages, studies abroad

• Date (from – to)	November 2022 – Present
• Name and address of firm/university	School of Management, Politecnico di Milano, Milan, Italy Via Lambruschini, 4b – 20156 Milano
• Type of business or sector	Education and Consulting in the design and management of innovation field
• Type of employment	Ph.D. Candidate in Management Engineering with Scholarship
• Main activities and responsibilities	- Research Fellow at “LEADIN’ Lab”, Innovation Management Research Team - Senior Researcher at “Observatory Design Thinking for Business” - Teaching Assistant in the Project Management Course and in the Design Management for Product Service System Course
• Date (from – to)	July 2022 – October 2022
• Name and address of firm/university	School of Management, Politecnico di Milano, Milan, Italy Via Lambruschini, 4b – 20156 Milano
• Type of business or sector	Education and Consulting in the design and management of innovation field
• Type of employment	Research Collaboration
• Main activities and responsibilities	- Research Collaborator at “LEADIN’ Lab”, Innovation Management Research Team - Senior Research Collaborator at “Observatory Design Thinking for Business” - Teaching Assistant in the Project Management Course and in the Design Management for Product Service System Course
• Date (from – to)	06 September 2021 – 06 May 2022
• Name and address of firm/university	Accenture Customer Innovation Network and Accenture Song, Accenture S.p.A., Via Privata Nino Bonnet, 10, Milano, Italy
• Type of business or sector	Management Consulting in the automotive and banking sector
• Type of employment	Full-time Internship
• Main activities and responsibilities	Management of a design project in hybrid-Agile modality; Design of the Customer Journey; Writing of product user manuals; Research of innovative case studies; Realization of product mock-ups; Preparation of workshop material.
• Date (from – to)	09 December 2019 – 04 December 2020
• Name and address of firm/university	Miraitek Srl, Spin-Off Politecnico di Milano, Via Colico, 36, Milano
• Type of business or sector	IT products and services for factories
• Type of employment	Part-time Internship
• Main activities and responsibilities	Management of documentation for the purposes of traceability and consultation; Definition of the modalities of representation and updating of company process flows; Selection and implementation of IT tools and solutions to support processes and procedures.
• Date (from – to)	September 2018 – February 2019
• Name and address of firm/university	Technische Hochschule Ingolstadt, Esplanade 10, Ingolstadt, Germany
• Type of business or sector	University, faculty of Engineering and Management
• Type of employment	Erasmus + Exchange Student
• Main activities and responsibilities	Attended University courses, including: Strategic Management and Marketing, Wind Power and System analysis, Production systems and technologies, intensive German courses; Joined other cultural activities organized by the University and by the Erasmus community of international exchange students.

• Date (from – to)	August 2014 – June 2015
• Name and address of firm/university	Menomonie High School, 1715 5 <sup>th</sup> St W, Menomonie, Wisconsin, USA
• Type of business or sector	High School
• Type of employment	Exchange Student
• Main activities and responsibilities	Attended the fourth year of High School courses while living in a host-family, discovering the American culture and traditions; Took part in extracurricular activities such as playing tennis and soccer, singing in the school choir, participating in a theatre play and in a debate competition.
• Date (from – to)	19 June 2013 – 03 July 2013
• Name and address of firm/university	St. Paul's College, Sybil Hill Road, Clontarf, Dublin 3, Ireland
• Type of business or sector	College
• Type of employment	Student
• Main activities and responsibilities	Attended English courses while living in a host-family, finding out about the Irish culture.
• Date (from – to)	16 June 2012 – 30 June 2012
• Name and address of firm/university	Harrow House International College, Harrow Drive, Swanage, UK
• Type of business or sector	College
• Type of employment	Student
• Main activities and responsibilities	Attended English courses while living at the college, exploring the English culture.

**Personal skills and competences**

Mother tongue

**Italian**

Other language(s)

**English**

- reading
- writing
- speaking

Excellent  
Excellent  
Excellent

**German**

- reading
- writing
- speaking

Good  
Elementary  
Elementary

**Social skills and competences**

- Multicultural communication skills developed while living and studying abroad in completely new environments, in which I had the opportunity to meet an international community of professors and students and to enlarge my knowledge about foreign cultures and traditions.
- Leadership, cooperation and empathy skills developed through working with different teams for University project works (e.g., Design Management Lab, Management of Design and Innovation Projects course, Leadership & Innovation course, Strategy & Marketing course) and during my internship experience at Accenture.

**Organisational skills and competences**

- Time management, meeting deadlines and attention to detail developed at University and during my internship experiences at Miraitek and Accenture.
- Team building skills developed while playing tennis during my High School years both in my hometown and at Menomonie High School (USA).
- Flexibility skills developed while studying abroad in different School systems and living in host-families.

**Technical skills and competences**

- Advanced command of Office suite (Word, Excel and Power Point).
- Good knowledge of Solidworks and Signavio (Business Process Model Notation) learned at University.
- Good knowledge of Figma, Adobe XD and DaVinci Resolve (Video editing software) learned by myself and practiced during University and during the internship experience at Accenture.

**Artistic skills and competences**

Singing as a soprano in the chorus of my hometown in the past five years and in the choir of Menomonie High School during my exchange experience.