



## Curriculum Vitae

### PERSONAL INFORMATION

Surname	<b>Durante</b>
Name	<b>Ilaria</b>
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Skype	

Nationality	Italian
Date of birth	04/08/1997

### Education and training

• Date (from – to)	November 2022 – July 2026 (Expected)
• Name and type of organisation providing education and training	School of Management, Politecnico di Milano, Milan, Italy Via Lambruschini, 4b – 20156 Milano
Duration of the program of study	3 years
• Principal subjects/occupational skills covered	<ul style="list-style-type: none"><li>• Programme: Ph.D. in Management Engineering</li><li>• Research Project Title: Future Making: Imagining and Designing Desirable Futures</li><li>• Research Project Description: As societies face uncertain futures and organizations struggle to deal with complex innovation problems, it is urgent to investigate alternative ways to imagine and design futures that are more desirable to people and society. This research proposal explores the potential of existing and new future-making approaches in supporting organizational actors to imagine desirable futures and shape them concretely.</li><li>• Attended PhD Courses (November 2022 – Present) and grade: Literature review in Social Sciences and Engineering (A), Case study and Action Research (A), Design science perspectives on innovation and entrepreneurship research (held at Eindhoven University of Technology), Academic Publishing (A), Research Skills (A), English for Academic Communication (A), Foundations of Strategy (held at University of Oxford), Organization Theory (held at University of Oxford), Grand Challenges and Desirable Futures (held at Ludwig-Maximilians-Universität München)</li><li>• Attended Doctoral Workshops, PDWs and Seminars (November 2022 – Present): 2023 IPDM (Innovation and Product Development Management) Doctoral Workshop, 19<sup>th</sup> Harry Boer PhD Seminar (2024 Continuous Innovation Network), Reimagining Tomorrow: Alternative Futures for Organization and Management Idea Development Workshop &amp; Expert Panel (2024 University of Lausanne), 2024 IPDM (Innovation and Product Development Management) Doctoral Workshop, EGOS Pre-Colloquium PhD Workshop 2024, Research</li></ul>

	Methods and Strategies for Co-Creating Desirable Futures with Practitioners (EGOS 2024 and EGOS 2025 PDW 07), Designing Alternative Futures, Strategy and Systems-Change in the Anthropocene Idea Development Workshop (accepted for attendance in October 2025 at Emlyon Business School)
• Title of qualification that will be awarded	Ph.D. in Management Engineering
• Date (from – to)	April 2025 – June 2025
• Name and type of organisation providing education and training	Ludwig-Maximilians-Universität München
Duration of the program of study	3 months
• Principal subjects/occupational skills covered	PhD Visiting Period Hosting Professor: Ali Aslan Gümüsay, Professor of Innovation, Entrepreneurship & Sustainability, Innovation & Entrepreneurship Center (IEC), Ludwig-Maximilians-Universität München This enriching experience helped me further refine the theoretical framing, methodology, and intended contributions of one of the papers in my PhD collection, which focuses on an integrative literature review on future making.
• Date (from – to)	January 2025 – March 2025
• Name and type of organisation providing education and training	Saïd Business School, University of Oxford
Duration of the program of study	3 months
• Principal subjects/occupational skills covered	PhD Visiting Period Hosting Professor: Juliane Reinecke, Professor of Management Studies, Faculty Director for Sustainability, Saïd Business School, University of Oxford This enriching experience helped me further refine the theoretical framing, methodology, and intended contributions of one of the papers in my PhD collection, which focuses on exploring the role of boundary objects and narratives for desirable future making.
• Date (from – to)	September 2019 – December 2021
• Name and type of organisation providing education and training	Politecnico di Milano, University
Duration of the program of study	2 years
• Principal subjects/occupational skills covered	Master of Science degree: Management Engineering. Thesis: "Speculative Design in Today's Business World: Overview and Role of Prototypes" Supervisors: Prof. Claudio Dell'Era and Prof. Stefano Magistretti, Politecnico di Milano Specialization: Design Management, Innovation and Entrepreneurship. Subjects covered: Management of Design and Innovation Projects, Design Strategy and Economics of Innovation, Leadership & Innovation, Digital Business Innovation, Strategy & Marketing, Product Life Cycle Management, Accounting and Corporate Finance, Operations Management and Industrial Technologies.
• Title of qualification awarded	Master of Science
• Final mark obtained	104/110 Rating scale: min 66/110; max 110/110 cum laude
• Date (from – to)	September 2016 – July 2019
• Name and type of organisation providing education and training	Politecnico di Milano, University
• Duration of the program of study	3 years
• Principal subjects/occupational skills covered	Management Engineering
• Title of qualification awarded	Bachelor of Science
• Final mark obtained	98/110 Rating scale: min 66/110; max 110/110 cum laude

• Date (from – to)	September 2011 – July 2016
• Name and type of organisation providing education and training	Liceo Scientifico Statale Arturo Tosi, High School
• Duration of the program of study	5 years
• Principal subjects/occupational skills covered	Traditional Scientific High School curriculum, including: mathematics, physics, natural sciences, Italian and Latin language and literature, history and geography, philosophy, drawing and art history
• Title of qualification awarded	Scientific High School Diploma
• Final mark obtained	91/100 Rating scale: min 60/100; max 100/100 cum laude

## Academic Activities

Published Papers	Durante, I., Dell'Era, C., Magistretti, S., & Pham, C. T. A. (2024). Predictive or imaginative futures? Experimenting with alternative future-making approaches. Creativity and Innovation Management, 1–22. <a href="https://doi.org/10.1111/caim.12603">https://doi.org/10.1111/caim.12603</a>
Presenter at the following conferences	16th PROS 2025: Embodying Process
	41st EGOS Colloquium 2025: Creativity that Goes a Long Way
	40th EGOS Colloquium 2024: Crossroads for Organizations: Time, Space, and People
	39th EGOS Colloquium 2023: Organizing for the Good Life: Between Legacy and Imagination
	31st IPDMC 2024: Innovation And Product Development Management Conference “Leverage a plurality of perspectives for impactful innovation”
	30th IPDMC 2023: Innovation And Product Development Management Conference “30 Years Of Research In Innovation And Product Development Management: Discovering Together The Next 30”
	XXXIII AiIG Scientific Meeting Associazione italiana di Ingegneria Gestionale (RSA AiIG 2022) titled “Redesigning networks and supply chains in times of transition”.
	XXXIV AiIG Scientific Meeting Associazione italiana di Ingegneria Gestionale (RSA AiIG 2023) titled “Humanizing technologies for a better society. Purpose-driven innovation to empower people”.
Work submitted to the following conferences (presented by co-authors)	2025 JPIM Research Forum
	2024 JPIM Research Forum
Member of the following associations	EGOS - European Group for Organizational Studies from 2023
	EIASM - Innovation and Product Development Management (IPDM) from 2023
	Management Engineering Italian Association (AiIG) from 2022
Reviewing experience	Creativity and Innovation Management Journal — Successfully completed the 3rd Creativity and Innovation Management Reviewing Seminar Program
	Research-Technology Management Journal
	Academy of Management Conference

## Work experience, stages, studies abroad

• Date (from – to)	November 2022 – Present
• Name and address of firm/university	School of Management, Politecnico di Milano, Milan, Italy Via Lambruschini, 4b – 20156 Milano
• Type of business or sector	Education and Consulting in the design strategy and management of innovation field
• Type of employment	Ph.D. Candidate in Management Engineering with Scholarship
• Main activities and responsibilities	<p>Researcher at “LEADIN’ Lab”, LEADership Design and INnovation Laboratory focusing on the research theme of Future-making Practices in Organizations, at the intersection of the areas of research of Design, Strategy and Futures Studies, supporting the activities of the group as:</p> <ul style="list-style-type: none"> <li>• Teaching Assistant in the Design Thinking for Business Course, Business Design Transformation Lab, Design Management for Product Service System Course and Project Management Course at Politecnico di Milano</li> <li>• Adjunct Faculty Member at POLIMI Graduate School of Management (GSOM)</li> <li>• Supervisor Assistant of 6 Master of Science Theses</li> <li>• Senior Researcher at “FUTURES   Sense Making by System Thinking” Observatory, a Research Platform established in 2023 with the aim of testing and promoting innovative approaches to designing desirable Futures with the community of Practitioners.</li> <li>• Senior Researcher at “Design Thinking for Business” Observatory, a Research Platform established in 2017, point of reference for the community of innovators who adopt pioneering approaches such as Design Thinking in creating value for their organizations.</li> </ul>

• Date (from – to)	July 2022 – October 2022
• Name and address of firm/university	School of Management, Politecnico di Milano, Milan, Italy Via Lambruschini, 4b – 20156 Milano
• Type of business or sector	Education and Consulting in the design strategy and management of innovation field
• Type of employment	Research Collaboration
• Main activities and responsibilities	- Research Collaborator at “LEADIN’ Lab”, LEAdership Design and INnovation Laboratory - Teaching Assistant in the Design Management for Product Service System Course and Project Management Course - Research Collaborator at “Design Thinking for Business” Observatory
• Date (from – to)	06 September 2021 – 06 May 2022
• Name and address of firm/university	Accenture Customer Innovation Network and Accenture Song, Accenture S.p.A., Via Privata Nino Bonnet, 10, Milano, Italy
• Type of business or sector	Management Consulting in the automotive and banking sector
• Type of employment	Full-time Internship
• Main activities and responsibilities	Management of a design project in hybrid-Agile modality; Design of the Customer Journey; Writing of product user manuals; Research of innovative case studies; Realization of product mock-ups; Preparation of workshop material.
• Date (from – to)	09 December 2019 – 04 December 2020
• Name and address of firm/university	Miraitek Srl, Spin-Off Politecnico di Milano, Via Colico, 36, Milano
• Type of business or sector	IT products and services for factories
• Type of employment	Part-time Internship
• Main activities and responsibilities	Management of documentation for the purposes of traceability and consultation; Definition of the modalities of representation and updating of company process flows; Selection and implementation of IT tools and solutions to support processes and procedures.
• Date (from – to)	September 2018 – February 2019
• Name and address of firm/university	Technische Hochschule Ingolstadt, Esplanade 10, Ingolstadt, Germany
• Type of business or sector	University, faculty of Engineering and Management
• Type of employment	Erasmus + Exchange Student
• Main activities and responsibilities	Attended University courses, including: Strategic Management and Marketing, Wind Power and System analysis, Production systems and technologies, intensive German courses; Joined other cultural activities organized by the University and by the Erasmus community of international exchange students.
• Date (from – to)	August 2014 – June 2015
• Name and address of firm/university	Menomonie High School, 1715 5 <sup>th</sup> St W, Menomonie, Wisconsin, USA
• Type of business or sector	High School
• Type of employment	Exchange Student
• Main activities and responsibilities	Attended the fourth year of High School courses while living in a host-family, discovering the American culture and traditions; Took part in extracurricular activities such as playing tennis and soccer, singing in the school choir, participating in a theatre play and in a debate competition.
• Date (from – to)	19 June 2013 – 03 July 2013

• Name and address of firm/university	St. Paul's College, Sybil Hill Road, Clontarf, Dublin 3, Ireland
• Type of business or sector	College
• Type of employment	Student
• Main activities and responsibilities	Attended English courses while living in a host-family, finding out about the Irish culture.
• Date (from – to)	16 June 2012 – 30 June 2012
• Name and address of firm/university	Harrow House International College, Harrow Drive, Swanage, UK
• Type of business or sector	College
• Type of employment	Student
• Main activities and responsibilities	Attended English courses while living at the college, exploring the English culture.

## Certifications

Certifications of language knowledge	Name of certificate: CAE (Certificate of Advanced English) Organization: Cambridge English Language Assessment Grade: B (199/210) Council of Europe Level: C1 Year: 2016
Other Certifications	Introductory Certificate in Project Management, IPMA Italy, 2019 Career Service Award, Career Service, Politecnico di Milano, 2021

**Personal skills and competences**

Mother tongue

**Italian**

Other language(s)

**English**

- reading
- writing
- speaking

Excellent  
Excellent  
Excellent

**German**

- reading
- writing
- speaking

Good  
Elementary  
Elementary

**Social skills and competences**

- Multicultural communication skills developed while living and studying abroad in completely new environments, in which I had the opportunity to meet an international community of professors and students and to enlarge my knowledge about foreign cultures and traditions.
- Leadership, cooperation and empathy skills developed through working as a Researcher within the Research Team and previously for University project works (e.g., Design Management Lab, Management of Design and Innovation Projects course, Leadership & Innovation course, Strategy & Marketing course) and during my internship experience at Accenture.

**Organisational skills and competences**

- Time management, meeting deadlines and attention to detail developed as a Researcher and during my internship experiences at Miraitek and Accenture.
- Team building skills developed while playing tennis during my High School years both in my hometown and at Menomonie High School (USA).
- Flexibility skills developed while studying abroad in different School systems and living in host-families.

**Technical skills and competences**

- Advanced command of Office suite (Word, Excel and Power Point).
- Good knowledge of Solidworks and Signavio (Business Process Model Notation) learned at University.
- Good knowledge of Figma, Adobe XD and DaVinci Resolve (Video editing software) learned by myself and practiced during University and during the internship experience at Accenture.