

Curriculum Vitae

Personal information

First name(s) / Surname(s)	Nicoletta Mastropietro
Address(es)	4, Via Felice Casati Milano, Italy
Mobile:	+393483001855
E-mail	nicoletta.mastropietro@gmail.com
Nationality	Italian
Date of birth	06.08.63

Work Experiences	
Dates	01.01.2025 - Present
Type of business or sector	Independent advisor – Strategic consultant
Occupation or position held Main activities and responsibilities	GSoM - Member of Executive Advisory Board BAIN Advisory Network (BAN) – Strategic Advisor
Dates	01.06.22 - 31.12.24
Type of business or sector	Energy & Multiutility
Occupation or position held Main activities and responsibilities	A2A Ambiente – Board member A2A Smart City – Board member AEB – Board Member A2A Energia – Board Member
Dates	16.12.21 – 31.12.24
Type of business or sector	Energy & Multiutility
Occupation or position held Main activities and responsibilities	A2A – Chief Digital & Innovation Officer Chief Digital & Innovation Officer, reporting to CEO as strategic executive, in charge of Digital & Innovation team (around 300 fte) for A2A (corporate, business line and other group's companies). Responsible for the entire technological cycle: digital, data strategy, AI, innovation, corporate venture capital (working with 3 funds + CDP – launched 2 funds of 40 e 140 mil euro), and R&D as well as infrastructure and security management. Budget of 300mln euro. Management of a portfolio of around 250 projects plus a transformation program to innovate, digitize the application and infrastructural ecosystem with a strong focus on the culture of people and the concept of widespread innovation
Dates	1.11.17 – 12.21.2021
Type of business or sector	Aerospace & Defence
Occupation or position held Main activities and responsibilities	Leonardo spa Chief Information Officer, running the Information Technology team (unit of about 800 people) for the whole Leonardo enterprise and business divisions, across 4 main countries (Italy, UK, US, Poland). Budget managed of 180mln euro plus 20 mil of intercompany recharge. In charge of the overall IT lifecycle. Managing a portfolio of around 300 projects plus a transformation program to further consolidate, simplify and innovate the overall IT Infrastructure & Application landscape, including people, processes and tools. Started a project of Innovation Hub, in cooperation with Business Line to speed up digitalization processes.
Dates	1.05.16 – 30.10.17
Type of business or sector	Banking
Occupation or position held Main activities and responsibilities	Board Member Appointed as Board member of BCC Solution 1.04.14 – 30.10.17 Banking Gruppo Bancario Iccrea – Group Chief Information Officer and General Manager Group Chief Information Officer, reporting to CEO running the Information Technology team (unit of about 200 people) for the two main banks (Iccrea Banca e Iccrea Banca Impresa) and Managing Director of a software house (BCC Sistemi Informatici – unit of about 250 fte). Managed budget of

	<p>150mln euro. Main processes managed are Demand, AD&M, Data Center and data center consolidation, business continuity.</p> <p>Transformation program to consolidate in one single team all the different vertical IT spread across the companies, with the goal to set up a Service Centre for IT, working on company level, people, processes and tools.</p> <p>In parallel managed an assessment project on BPO, mapping the back-office activities and Credito Cooperativo companies focused on this segment and defined a business plan and evolution scenario to acquire and merge different companies to create a BPO Shared Service Unit, including external industrial partnership.</p>
	<p>1.11.13 – 31.03.14</p> <p>Information technology</p> <p>Reply spa - Client Partner</p> <p>Reporting to CEO, managing all facets of business, sales, budget, and strategic planning activities for UniCredit (all group banks, Fineco, Leasing...) at global level.</p> <p>Collaborate with Reply technical companies and customer teams to achieve revenue, customer satisfaction, and quality KPIs.</p> <p>Coordinate new projects, respond to customer requests, and manage relationship between Customers and Reply executives.</p>
Dates	16.11.98 – 31.10.13
Type of business or sector	Telecommunication
Occupation or position held Main activities and responsibilities	<p>Vodafone Group Technology</p> <p>Group Technology Demand Management (10.2011 – 31.10.13)</p> <ul style="list-style-type: none"> - Head of Group Technology Demand Management (unit of about 20-25 people), reporting to Products & Services Director, managing and develop the strategic roadmap of Vodafone, working with demand communities across Group and local market teams. <p>Responsible to run projects from the need's identification to their formalization in specific requests and cross technology (IT & Network), including feasibility studies, costs/benefit analysis according to the Product Development Process</p> <ul style="list-style-type: none"> - Running two testing units. Terminal Testing for all Vodafone markets and Group terminal. Mobile Application testing for all Consumer Products and Services <p>Vodafone Italy</p> <p>Chief Information Officer (10.2008 – 09.2011) direct reporting to CTO</p> <ul style="list-style-type: none"> - IT factory (unit of about 140 people). From the high-level analysis to the production deployment, CMMI level three certified. <p>Outsourcing scenario with IBM, based on a formal agreement with SLAs and delivery process and governance to have a high-quality delivery.</p> <p>Change Management program after outsourcing of the retained organization and continuous improvement of the outsourcing agreement.</p> <p>Project Portfolio of ~ 150 different projects per year and a budget of 300 Mil €. Recent projects Fixed Mobile convergence, ADSL launch, MVNO, IT transformation program moving from a legacy architecture to a package base one.</p> <p>Working within an International organization both at regional level (Italy, Greece, Malta and Albania) and at Global technology level (Global IT).</p>

	<p>Demand Management (04.2005 – 10.2008)</p> <ul style="list-style-type: none"> - Head of Demand Management (unit of about 52 people), direct reporting to CTO, managing and maintain ongoing relationship with the internal customers (CRM, Marketing, HR, Finance) from the needs' identification to their formalization in specific requests and cross technology (IT & Network) projects for IT, including feasibility studies, costs/benefit analysis according to the Product Development Process. Responsible for Security, Audit and Sox Compliance within Technology Department. <p>South Europe Data Center (2003 – 03.2005)</p> <ul style="list-style-type: none"> - Supported the creation of an IT shared service organization, developing operating model and IT service delivery and service support processes. Consolidation of processes and procedures according to OCG ITIL framework. - Head of Service Management (unit of about 100 people) running the production environment of applications and databases of Vodafone Italy and all the service management units for South Europe Operating Companies (Italy, Spain, Portugal, Greece). Management of all applications for all the four countries for both customer facing applications and back office (SAP included). VF Italy SAP is one of the biggest installations in Italy, managing real-time transaction than usual back office process. Managed on SAP different release upgrade and Euro migration <p>IT Operation (1998 – 2003)</p> <ul style="list-style-type: none"> - Staff unit managing special projects (p.e. move of data centers and optimization projects) - Head of Application Support managing the production environment of applications and databases of Vodafone Italy (CRM, BSI, SAP ..).
<p>Dates 01.06.94 - 15.11.98</p> <p>Type of business or sector</p> <p>Occupation or position held</p> <p>Main activities and responsibilities</p>	<p>Banking</p> <p>Credito Italiano – Milano</p> <ul style="list-style-type: none"> - Program manager for E commerce applications with particular focus on home banking and related security topics (pe Phone banking and Online web site of Credito Italiano).
<p>Dates 01.06.1987 – 31.05.94</p> <p>Type of business or sector</p> <p>Occupation or position held</p> <p>Main activities and responsibilities</p>	<p>Banking</p> <p>Società Interbancaria per l'automazione – Milano</p> <ul style="list-style-type: none"> - Business Unit Responsible - End-to-end program management and development of banking applications (Bancomat, security machine, POS, ..) - Architecture specialist - Architectural definition/development of Inter banking network based on ISO OSI Standard
Education and training	
<p>Dates 15.12.87</p> <p>Title of qualification awarded</p> <p>Name and type of organization providing education and training</p>	<p>Degree in Computer Science 105/110</p> <p>Università degli Studi di Milano – Facoltà di Scienze dell'Informazione</p>

Training	<p>FederManager - Women on board (2025) European Women on board – Board Readiness Program (2024) Ned Community – The effective board (2022) Valore D – In the board room (2020-21)</p> <p>Managerial training by VF Italy and Training c/o International Business Schools London Business School – Strategy into Action MCE – Developing Executive Leadership IMD – Leading Change - VF Managing for Value Programme Studio Ambrosetti – The European House - Viaggio strategico negli USA Leadership training Hay</p>
Other Competencies	<p>Inspiring Fifty 2021 Italia - Winner Inspiring Fifty 2022 Europe – Winner SheTech initiative – Mentor role DiVA initiative – Mentor role</p>
Mother tongue(s)	Italian
Other language(s)	English (Fluent)

I give my authorization to personal data treatment accordant to Italian D. Lgs, june 30 2003, number 196